

# F.A.Q.

frequently asked questions

a chiropractic co-working space

## 1

### **How much privacy will I have with my patients?**

The HUB is not your traditional private office room - adjustment space. We have transformed the open adjusting style in order to provide the dr/patient with a personable experience. Reach out to us for a tour.

## 2

### **What if I need to make a private phone/zoom call?**

Do you think the Hub could benefit from an amazing sound-proof pod/phone booth? Let us know your thoughts & if this would be a cool addition to the Hub.

## 3

### **Can I play music in the HUB?**

For the enjoyment of the community, the Hub team selects music to be played through the Sound bar. We kindly request that you use personal listening devices (headphones or earbuds) for any personal music outside of this. Please refer to the Community Hub rules for more details

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### 4

#### **Can I access the HUB, after my reservation is complete?**

Yes, absolutely! For now, it's ok... but be mindful that things change. In the future if we minimize "layovers"- its to keep the workflow running smooth and keep the community spaces from getting too crowded. Please be aware that some doctors may still be with patients. While it's important for the adjustment areas to stay on schedule, we encourage doctors to complete any paperwork and socialize with their colleagues in the HUB community spaces.

### 5

#### **Can I personalize my workspace?**

In the spirit of time and staying true to the HUB's esthetics and ambience (LOL) we ask that you refrain from rearranging furniture, bringing in unapproved furniture, hanging plaques, burning candles/sage, using oil diffusers, etc. Each table has a cart. If your personal work items can fit safely in the cart, then its cool with us. Keep in mind: once your reservation is complete, all personal items must be removed.

If you are unsure about an item, just ask.

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### **Can I Eat/Drink inside the Hub?**

Feel free to bring your drinks along, just make sure they have lids. While we're steering clear of full meals in the Hub, you're welcome to enjoy some dry snacks here. Thanks for keeping it tidy

## 7

### **Are pets allowed?**

No. But we will revisit this decision at a later date.  
Thanks for understanding.

## 8

### **Can I bring my children into the HUB?**

Ah, the plot thickens... Maybe the babysitter bailed? Or school suddenly declared a holiday? We totally get the drill. Until we've got a cool spot just for kids, let's tread carefully and think of others. Also, why not give us a ring before you swing by? Check if the HUB's buzzing more than usual. And hey, if we gotta set some rules down the line, we hope you'll roll with it like the champs you are!

## 9

### **Can I bring guests into the HUB?**

The HUB is for members and patients only.  
Thanks for understanding.

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### **10**

#### **If I have an emergency, can I get a refund or reschedule?**

If the emergency occurs within the 48 hr window of your scheduled reservation, no refund or rescheduling will be provided.

### **11**

#### **Im in the HUB right now, and I need more time...**

Visit our HUB reservation calendar. If there is time available, complete your reservation and its yours. Keep in mind, you may have to relocate to another table though -- it may not seem like it but there is a system / its back office logistics.

### **12**

#### **Can I perform DOT exams in the HUB?**

Please call to discuss.

404-975-1119

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#### **There are multiple doctors in my practice. Can they access the Hub**

Yes, but all Doctors must be members of the Hub.

### 14

#### **How does the walk-ins list work?**

Each day, we refresh the walk-ins list. We like to keep a profile on all the docs; if a patient has a preference, we will honor it- its in the patients best interest. We will be as fair as possible.

We want everyone to be successful.

### 15

#### **When I leave the HUB can I take my patients with me?**

Absolutely -your practice, your patients.

### 16

#### **Is there computer or printer access**

We don't have computers available at the HUB, so we encourage you to bring your own laptops or tablets. Need to print something? No worries! Our onsite PrintME service has got you covered. Just download the app to get started (please note that usage fees apply)